

# PUBLIC ADVISORY

## 22 November 2021

In compliance with the **Inter-Agency Task Force (IATF) Resolution No. 148-F** retaining **Alert Level 2 in the National Capital Region (NCR) until 30 November 2021**, the PDIC remains committed in delivering critical services to depositors and clients. For the covered period, PDIC personnel will report onsite and through an alternating work-from-home arrangement.

The PDIC Public Assistance Center (PAC) will continue to respond to queries of depositors and clients received through e-mail at [pad@pdic.gov.ph](mailto:pad@pdic.gov.ph), private message via its Facebook page [@OfficialPDIC](https://www.facebook.com/OfficialPDIC), or calls to its hotline **8841-4141 (for those within Metro Manila)** or its Toll-Free line **1-800-1-888-7342 (for those outside Metro Manila)**. Personal visits at the PAC will be strictly on an appointment basis only, which may be requested through the different contact channels as stated.

Meanwhile, **effective 15 November 2021, the use of face shields within the PDIC premises has become voluntary** in compliance with the Memorandum from the Executive Secretary on Protocols on the Use of Face Shields. The PDIC assures the public that health and safety protocols remain to be in place at the premises for the benefit of its personnel and clients.

Please refer to our website at [www.pdic.gov.ph](http://www.pdic.gov.ph) and Facebook pages, [@OfficialPDIC](https://www.facebook.com/OfficialPDIC) and [@PDICAssetsforSale](https://www.facebook.com/PDICAssetsforSale), for the latest updates and advisories.

Thank you.



*Bank deposit mo, protektado!*